OneTouch AT Network Assistant

Network technicians spend 25 percent of their time troubleshooting—taking time away from critical tasks such as deploying new technologies, and optimizing network performance. With most problems requiring an hour or more to solve and 40% requiring escalation, end-user productivity also suffers. Based on a recent NETSCOUT' study, 72% of IT organizations operate without a standardized troubleshooting process. Making the situation worse is the fact that intermittent problems take more than twice as long to solve, and that staff spends on average five hours a week traveling to and from problem sites.

When IT organizations standardize the network troubleshooting process, technicians of various skill levels can solve more problems and be confident in the resolution.

Features & Benefits

- Versatile copper, fiber and Wi-Fi troubleshooting
- Configurable profiles for standardized testing
- Automated one-touch troubleshooting
- OneTouch AT Model Comparison
- Wi-Fi and wired client devices connectivity testing
- Network services testing
- Network application testing
- Local, intranet and internet performance
- Periodic AutoTest
- Cloud Based Results Management
- Remote visibility, control and file access
- Wired network discovery and analysis
- Wi-Fi network discovery and analysis
- End-to-end path performance measurement
- VoIP analysis
- Packet capture

Specifications

Dimensions	10.3 in x 5.3 in x 2.9 in (26.2 cm x 13.5 cm x 7.3 cm)
Weight	3.5 lb (1.6 kg)
Display	5.7 in LCD with projected capacitance touchscreen, 480 x 640 pixels
Battery	Lithium ion battery pack, 7.2 V
Memory	Internal: 2 GB shared between system and user files
	SD card: 4/8 GB, brand and model selected for optimal performance
	USB 2.0 type A port: for use with USB mass storage devices
Operating temperature	32°F to 122°F (0°C to 50°C)
Storage temperature	-40°F to 160°F (-40°C to 71°C)
Shock and vibration	Meets the requirements of MIL-PRF-28800F for Class 3 Equipment
Safety	CAN/CSA-C22.2 No. 61010-1-04, IEC 61010-1:2001
Altitude	13,123 ft (4,000 m), 10,500 ft (3,200 m) with ac adapter
EMC	EN 61326-1:2006

Order information

Product	Part Number
1T10G-1000	00A-501-002-05
1T10G-1000-1YSGOLD	00A-401-000-15
1T10G-1000-3YSGOLD	00A-403-000-15
1T10G-1500	00A-501-002-10
1T10G-1500-1YSGOLD	00A-401-000-16
1T10G-1500-3YSGOLD	00A-403-000-16
1T10G-3000	00A-501-002-15
1T10G-3000-1YSGOLD	00A-401-000-17
1T10G-3000-3YSGOLD	00A-403-000-17
1TG2-3000-1T10G1M	00A-501-002-20
1TG2-3000-1T10G1M-1YSGOLD	00A-401-000-18
1TG2-3000-1T10G1M-3YSGOLD	00A-403-000-18